

P.O. Box 577

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GENERAL INFORMATION

When you reserve your tour, Adrift Adventures will mail you a conformation and detailed checklist of what to bring, along with when and where to meet. We recommend that you read ALL INSTRUCTIONS to help ensure a fun and safe trip. Here are some of our most frequently asked questions. Please note that water levels may alter the answers to many of the questions listed below.

Q. How do I decide which trip to take?

A. Each trip has its own unique features, so you will have a great time on any of our tours. If this is your first time rafting and you're looking at a multi day trip, you may want to choose a trip on the Green River through Desolation Canyon (4-5 days) or on the Colorado River through the Fisher Towers (2 days). The rapids on these are mild, and both areas are stunning. Trips on these river sections offer reduced rates for children, making these perfect for families. For half or full day trips the rapids on the Fisher Towers/Colorado River section are generally moderate with the exception of high water which is late May through Mid June. The ultimate whitewater trips are during May and June in Cataract Canyon with excellent rapids in Westwater Canyon/Colorado River during April, July, August, Sept and October. Again, these months may vary depending on water levels.

Q. When is the best time to go?

A. All times are exciting. During the spring and early summer, water levels are higher and the weather can be cooler. Throughout the summer months' weather is more predictable and the days are sunny and warm. In the late summer and early fall colors begin to change and you may see more wildlife. For big whitewater, Cataract Canyon through Canyonlands National Park on the Colorado River is one of the ultimate whitewater trips. High water for this trip is generally May through June.

Q. Do I have to be young and athletic to take a trip?

A. Rafting can be strenuous and some risk is associated with river trips, so good health is important. Age is not an issue with the exception of children under 8 years for Cataract Canyon, or 10 years for Westwater Canyon. Again, water levels may alter the age of children allowed on these trips.

Q. What about water levels?

A. Water levels are higher and the flow is quicker during the spring run-off. As the months pass water levels begin to drop, and the river slows. Adrift Adventures matches rafts appropriate to water levels for your enjoyment and safety. The Colorado River in our area is what we call a "wild river" meaning it is not restricted by a dam. The Green River through Desolation Canyon is controlled by Flaming Gorge Dam. Keep in mind high water is May and June. April usually has moderate flows before the spring run-off starts and July through October are moderate water levels.

Q. What kind of weather can we expect?

A. All types. Be sure you are prepared for any kind of weather. In the desert temperatures can range from 40° Fahrenheit to 110° Fahrenheit in a 24-hour period during the Spring and Fall months. Spring and fall daytime temperatures average around 70° - 85° with late June through August being the hottest time of the year. Rain storms pass quickly, appearing and disappear in no time. Before departing on a trip please check on line at www.weather.com and punch in our zip code of 84532 for weather updates.

Q. What about camping?

A. In keeping with Adrift's reputation for providing the most deluxe trips on the river, camping gear is provided for rent on all trips. Rental equipment includes: sleeping bag, pad, ground cloth and tent. Eating utensils, river bags and ammo cans are also supplied on all trips. Getting in touch with nature is part of the attraction of river trips. Adrift is guided by the motto: "Take only pictures leave only footprints," so we make every effort to keep the land pristine. Our camps are generally set on sandy beaches along the river where guests pitch tents or roll out their sleeping bas and sleep under the stars. During higher water levels beaches may be difficult to find and the guides do there best in locating the best possible campsites. Please note that these sites may be rocky.

Q. What about places to eat for large groups?

A. The Broken Oar Restaurant, 53 West 400 North, located across the street from our complex is a great place for groups, families and walk-ins. Open Monday through Saturday for dinner from 5:00 p.m. till 10:00 p.m. Special arrangements can be made for groups other than the times listed above. If your looking for a place for large gatherings and pricing, please contact Randy Apadaca @ 1 435 260-0166 or his email contact is: www.randyapadaca@yahoo.com

Q. What about toilet facilities?

A. There is plenty of cold water for washing up and brushing teeth, but only enough hot water for doing dishes. As soon as the camping destination is reached, Adrift guides set up a portable toilet. On multi day trips the guides will give you the appropriate information with regard to using the portable system.

Q. Are there bugs and snakes?

A. Insects are usually of little concern on the river, but a little bug repellent is always a good idea. Green River trips through Desolation Canyon during late June and July require mosquito repellant and head nets are suggested. Snakes are seldom seen on trips; they are just as afraid of you as you are of them.

Q. Should I bring my camera?

A. Absolutely! You will find many things beautiful and unusual that are worth photographing. Just remember you are on a "river trip" so getting wet is a definite possibility. Ziploc bags are a good idea to protect your camera from water and sand, and you can store your camera in an ammo can when needed. Don't forget to take plenty of film and batteries; there are no stores along the river. Video cameras are a little harder to keep protected so it is at your risk to take one. Sometimes the best camera to use are the \$11.00 waterproof which we sell in our shop.

Q. Does Adrift Adventures provide beverages?

A. We supply water and lemonade thorough out the day. Juice, coffee and tea are served with breakfast. Any soda pop, liquor or beer will need to be supplied by you. The State Liquor Store is located at 55 West 200 south and open from 11:00 am to 7:00pm Monday through Saturday and closed on Sunday. We require that you only bring aluminum cans and plastic bottles, no glass please. Bottled wine on multi day trips is acceptable.

B. We provide water and lemonade on our full and half day Fisher Tower trips. We also recommend that you bring your own water bottle for your convenience. Any other beverages that you want to bring; such as: soda pop you need to bring yourself.

Q. Is there any fishing on trips?

A. Fishing is not recommended on trips. The water is often silty and fishing is generally poor in the side streams. Hooks and rubber rafts are not the best combination.

Q. Where can I obtain maps and reading material?

A. Maps can be obtained from the Moab Information Center and appropriate river guides can be purchased in our shop. Suggested readings would include:

Exploration of the Colorado River (John Wesley Powell, Drover Publication). Major Powell's own story of his exploration of the Colorado River Basin, including his famous 1869 Grand Canyon and Cataract Canyon voyage.

Flowers of the Canyon Country (Welsh, Radcliffe, BYU Press, Provo, Utah). Informative and interesting information on the plants you are likely to see. Over 100 color photographs.

Southwestern Indian Tribes (Bahti, KC Publications, Las Vegas, Nevada).

Q. Can I purchase vacation plan insurance which covers sickness, accident, trip interruption cancellation, loss of camera or other valuable possessions?

A. Yes, a policy order form and insurance information is located on our web page, www.adrift.net, under the reserve yours section. Links are set up to several options. Please read the policy carefully and decide which coverage applies to your specific needs. Adrift Adventures assumes no responsibility for personal injury, equipment loss or equipment damage.

Q. What about tipping?

A. Tipping is entirely up to you. The last day of the trip is usually the time to extend gratuities. In general, we recommend \$5 to \$10 per guest per day for all multi day trips and \$1 to \$5 per guest for one day trips. You can give you're guide a tip directly or we have envelopes in the front office. We are not set up for any type of credit card/cash back requests. ATM machines are located at Zions and Wells Fargo Banks located only a few blocks from our office.

RESERVATIONS

Q. How do I reserve a space on a trip?

A. There are two ways you can reserve a trip. (1) Go online to www.adrift.net and click on the "Reserve Yours" button on the left hand side. For all multi-day trips and Westwater Canyon trips you need to reserve online. (2) Call 1-800-874-4483 Sunday through Saturday from 7am – 9pm Mountain Time. Space is limited on all rafting trips so make reservations early!

Q. Is there a deposit on reservations?

A. Yes, a deposit of \$100 per person is required on all multi-day and Cataract Canyon 1-day trips to secure your space. Half and full day Fisher Towers trips require a \$10.00 deposit. When making your reservation online or over the phone, we will take a credit card number.

Q. When do you charge for the trip?

A. Payment in full is due 60 days prior to the departure of your trip for all multi day trips. For one day Westwater and Cataract Canyon trip's the full amount is charge 7 days out from the trips departure day. All other half and full day trips are charged out 24 hours from the trip's departure time. For your convenience, we offer an automatic payment service to charge the balance due to your credit card 60 days prior to your trips departure. We reserve the right to cancel your trip if payment in full is not collected by the due date.

Q. What is your policy on cancellations and refunds?

- **A.** Full and half day trips require a \$10 per person deposit for confirmation. There is a 48-hour cancellation policy on full and half day trips. (1 day Westwater/Cataract are 7 days) Groups of 10 or more receiving group prices have a 48-hour cancellation policy and will be charged in full 48 hours from trip, non-refundable.
- **B.** One day Westwater Canyon and one-day Cataract Canyon trips have a 7-day cancellation policy. Trips will be charged in full 7 days prior to trips departure and is non-refundable after said date.
- **C.** All multi-day trips have a 60-day cancellation policy. Cancellation prior to the 60 days the deposit is refunded, less a \$50 service charge per person. Cancellations made within the 60 days prior to trip monies are non-refundable. At 60 days monies are charged to credit card for final payment. All multi-day trips need to book online at www.adrift.net

Q. Do I receive a conformation?

A. Yes, after you make a reservation you will receive a confirmation packet that includes a list of commonly asked question and answers, a checklist of what to bring and what to wear, cancellation information, and detailed information about arrival and departure.

FLIGHTS, MOTEL, LUGGAGE, MEETING PLACE

Q. I am flying out to meet you. Should I fly into Salt Lake City, Utah; Grand Junction, Colorado or Denver, Colorado? How do I get to Moab from another city?

A. Please go on line to www.discovermoab.com and locate the transportation button on how to get to Moab. Commercial flight information as well as car rentals, bus transportation and distances from nearby airports is listed. If you are driving, please allow four hours from Salt Lake City, Utah and two hours from Grand Junction, Colorado to Moab.

Q. We are departing on an Overnight Trip, where do we meet?

A. All multiple day trips depart from our office, Adrift Adventures 378 North Main Street, Moab Utah. There is a mandatory, physical, check-in the night before between 5:00 pm and 8:00 pm to receive river bags, camera boxes and information on the next day's departure. We are in the Mountain Time Zone, if traveling from Arizona or Nevada please be aware of the time change. If you are running late for any check in please give us a call and other arrangements may be set up.

Q. We are departing on a full or half day trip, where do we meet?

A. All trips meet at our office at 378 N Main Street. Please check your itinerary for the appropriate meeting time.

Q. Where do I stay while in Moab?

A. Visit www.discovermoab.com for information on local hotels and camp grounds. Please identify yourself as a guest of ours and you may receive a special discount. **DO NOT ARRIVE IN MOAB WITHOUT A HOTEL OR CAMP PARK RESERVATION.** Our little town fills up quickly.

Q. Where is Adrift Adventures located?

A. Our office and warehouse is located at 378 N. Main St. in Moab, UT. 84532. You can contact us by phone at 435-259-8594 or toll free at 800-874-4483. We are located one block north of Wendy's fast food and one building south of the Days Inn. Moab is a small town with only 4 stop lights so we are easy to find.

Q. If my trip meets at Adrift what can I do with my car and keys?

A. You may leave your vehicle in our parking lot. Please do not leave anything visible in your car. Parking is at your own risk. We recommend that you hang your keys on our key board in the office.

Q. At what time do trips end?

A. Cataract Canyon trips (3-5 days) end at Hite Marina in Lake Powell. If you choose to van back you will arrive in town at 9:00 p.m., or you can fly back with an arrival at 5:00 p.m. All Cataract Express trips (1-2 days) return back approximately 7-10:00 p.m. based on water levels. Fisher Towers overnight trips return around 3:00 p.m., and Desolation Canyon trips return at approximately 4:00 p.m. Please keep in mind that these are approximate times, and we cannot guarantee an exact time of return.

Q. What type of luggage should I use?

A. Please do not bring suitcases on the trips. Soft duffle bags are required on the trips as well as your flights. All travel gear should be tagged with proper identification.

Q. What should I do with valuables?

A. Keep all valuables in you hotel room or lock them in your car, and instead of cash use travelers checks. Airlines can lose luggage, so we suggest everything you need on your river trip should be packed into a carryon bag.

EXPEDITION CHECKLIST

Q. What should I pack?

A. Everything you bring must fit in one of our river bags along with your sleeping bag. The overall size of the river bag is 16x16x36 inches. Make sure to pack all your personal gear in a soft bag which can go inside the river bag. Your duffel bag and its contents should be kept to a reasonable size and not weigh more than 35 pounds. You'll receive your river bag and a checklist when you check-in the night before your trip. Pack clothes that are comfortable and dry quickly. What doesn't get wet will get sandy or dirty, so be basic. A couple pairs of shorts & t-shirts, a swim suit or two, a lightweight long-sleeved shirt for sun protection, a warm pull-over in case of bad weather, a pair or long pants, a hat and sunglasses should be plenty. Tennis shoes, rubber sandals and beach shoes are fine. Teva sandals are perfect foot protection while on the boat, hiking and in camp. A two-piece rain suit is an excellent idea while rafting. It will protect you from spray on the river and bad weather. Try to avoid cheap rain suits as they tear easily. Bring zip locks or a couple of garbage sacks for clean

and dirty laundry while on the trip. Water bottles are highly suggested on all trips. A waterproof guide book might be helpful on your trip. Most offer mile-by-mile descriptions of the river, and talk about geology, history and geography of the area. They fit in your ammo can and are great for recording your trip. Please check our web page at www.adrift.net and hit the RETAIL button for items you can purchase while in Moab. You'll receive a 10% discount on any purchase. We have everything from the river guide booklets, to sandals, shorts and the best of North Face, Mountain Hardware, Camelbak and Under Armour to name a few.

Q. What are the responsibilities & liabilities?

A. All expeditions will be carried out under the business management of Myke Hughes, Inc dba Adrift Adventures of Canyonlands #2 and American Wilderness Expeditions dba. Adrift Adventures of Canyonlands #1. Please note we work as a booking agent for all jet boat and horseback services. With respect to trips conducted by Adrift Adventures, the company reserves the right to cancel or alter any trip itinerary as required. This includes the right to substitute motorized trips for rowing trips, or vice versa, increase or decrease size when deemed necessary by the company, and the right to refuse service. Failure to disclose all requested information may result in the refusal of services. There is an element to risk on all river trips and outdoor activities associated with the programs we offer. Because of the inherent risk, dangers, and rigors required of river running, you must be able to certify that you and your family, including minor children, are fully capable of participating in river running and related activities, and you must assume full responsibility for yourself, your family, including minor children, for bodily injury, death and loss of personal property and expenses thereof.

A FINAL WORD

If you follow the packing list you will be able to fit your personal items along with your sleeping bag inside the dry-bag. The weight of your dry-bag should not exceed 35 lbs. beverages are not included in the weight limit. Please note that for Green River/Desolation Canyon trips, we would like any gear and drinks prior to 2:00 p.m. the day before the trips departure if possible. The less weight we have on the early morning flights into the put-in site the better.

Smaller items like sunscreen, camera, etc. are carried in an 11x7x6 inch ammo can for daily convenience. If you are renting a tent then they are packed separately and made available each evening. Our tents are easy to set up, and guides are always available for assistance.

Follow all instructions, rules and regulations while on the river and you will have an excellent time. Please do not leave anything behind as we want to keep the river clean for everyone.